



WIDCCC

FY24 Quarter 1 Report

Purpose

- Diversion from unnecessary:
 - involvement in the justice system
 - admission to emergency departments, hospitals, and in-patient behavioral health
- Prevent future crises via referrals to community-based services
- Promote wellbeing, resilience, and self-sufficiency

Services

- Crisis stabilization services for adults
- Stay up to 23 hours and 59 minutes in a single episode of care
- De-escalation, peer support, case management, community-based referrals
- Food, water, shower, clean clothes, rest, personal care/hygiene products

Admissions

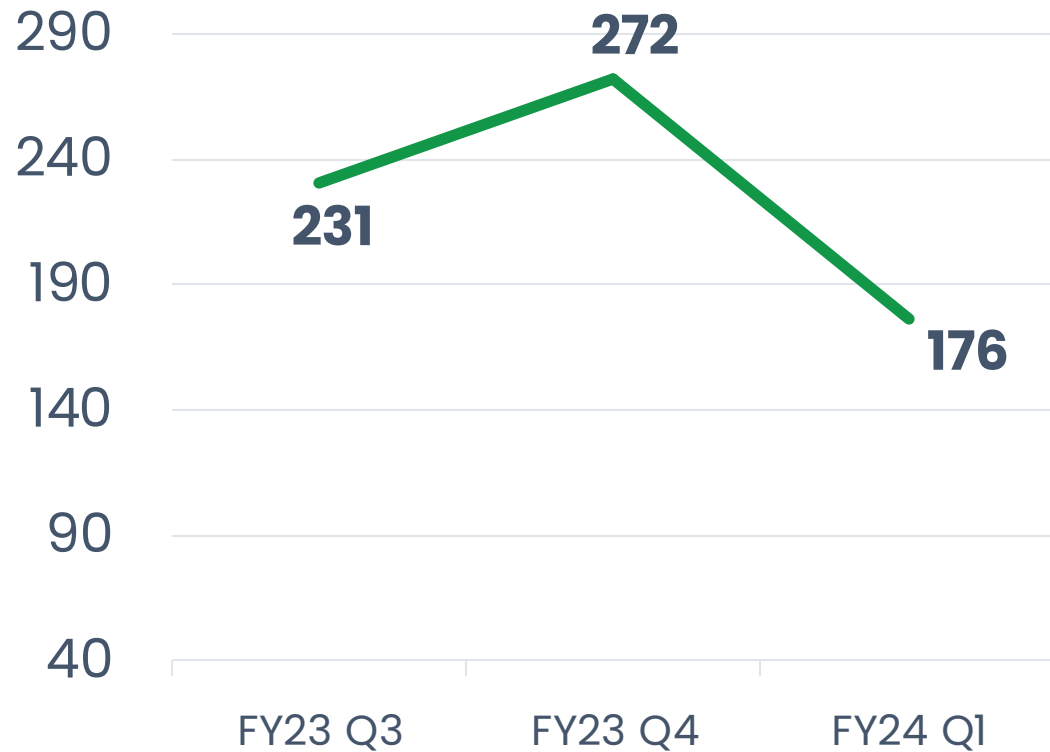
Client demographics



Census – Client Visits

- **Total:** 176
- **Unduplicated:** 157
- **Average length of stay:** 12.33 hours

Total # of client visits



Demographics



Homeless

144



Male

93



Female

80



Veterans

11

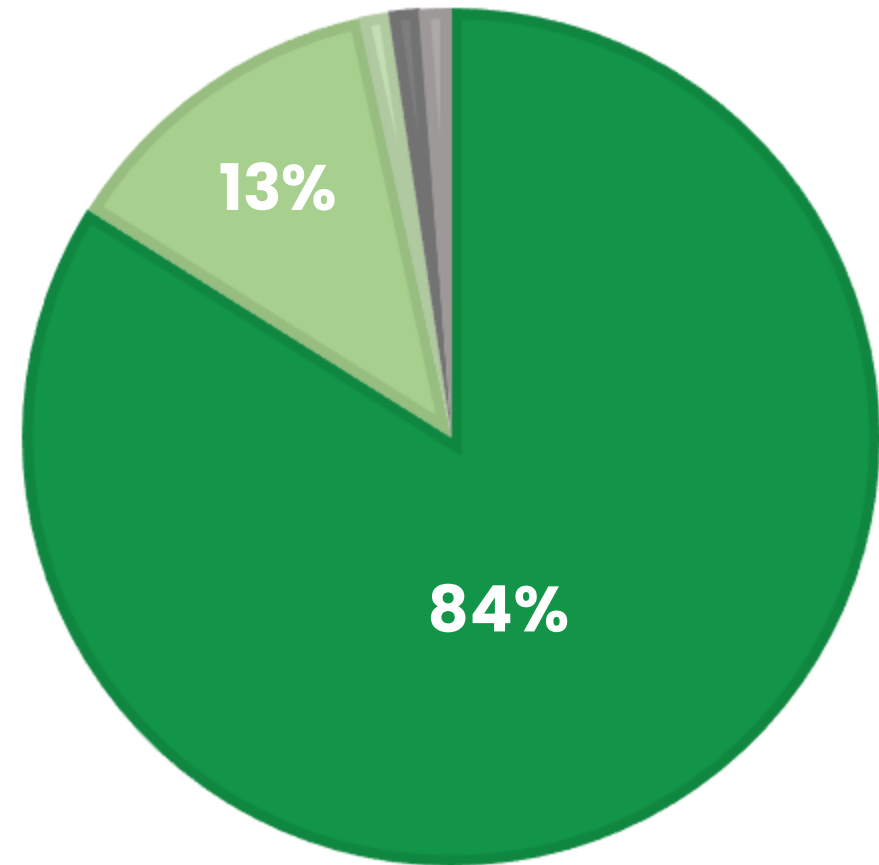


Average Age

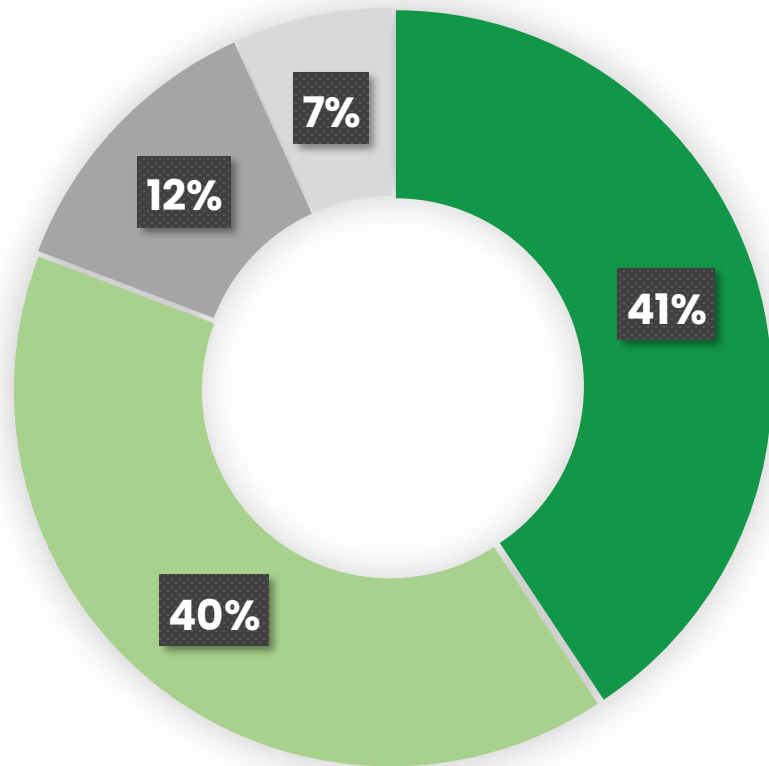
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Demographics

- Canyon County
- Other Counties (Outside Region 3)
- Owyhee County
- Payette County
- Out-of-State



Diagnoses and Presenting Concerns

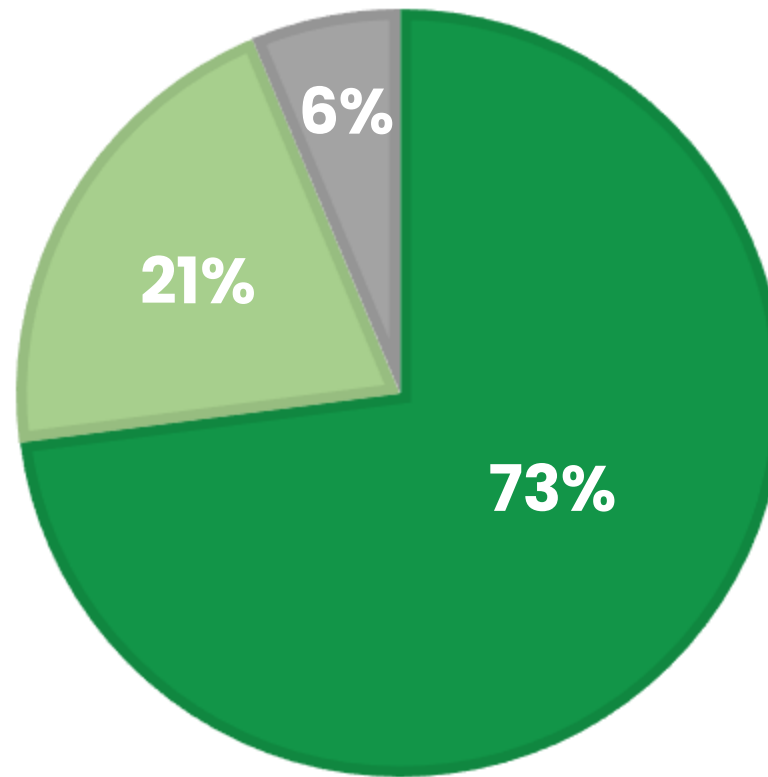


- Co-occurring Mental Health and Substance Use Concerns
- Mental Health Concerns Only
- No Mental Health and Substance Use Concerns
- Substance Use Concerns Only

Main presenting concerns: suicidal thoughts, substance use recovery, general behavioral health resources, and housing

Insurance Information

■ On Medicaid ■ Not Insured ■ Other Insurance

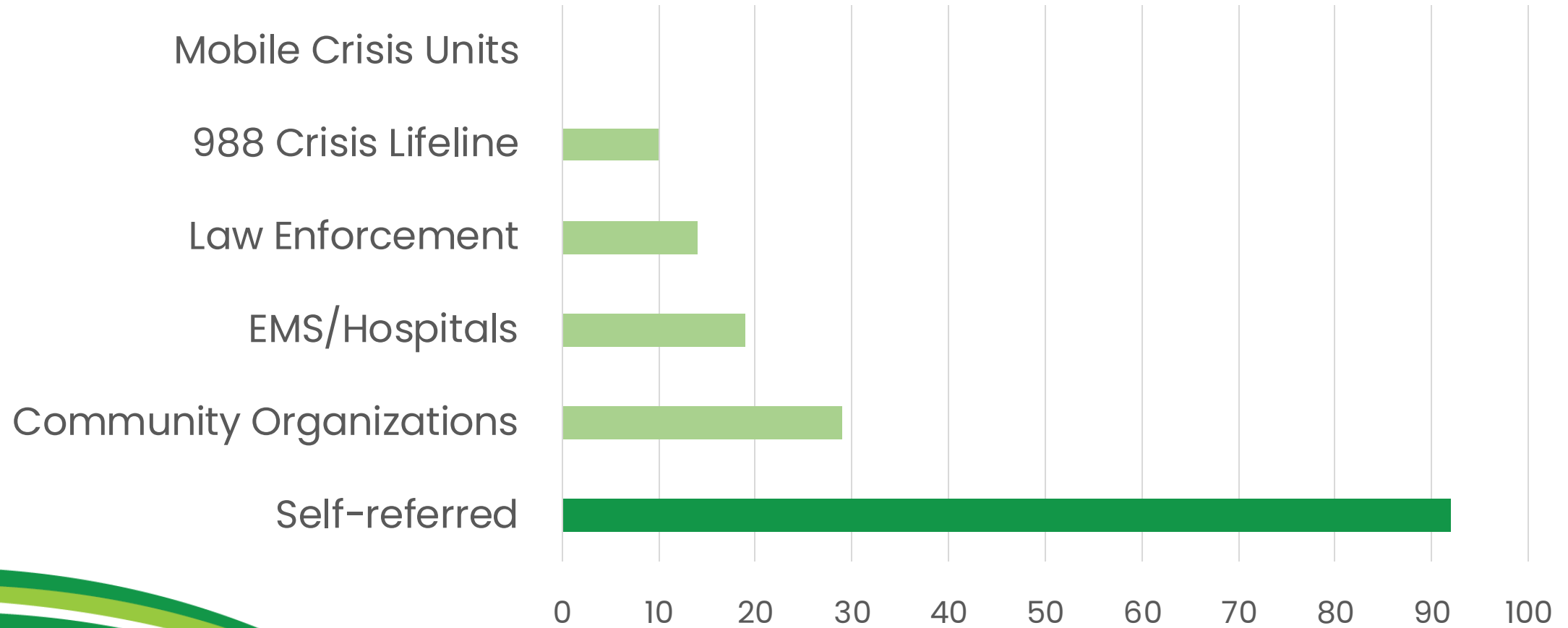


Referrals

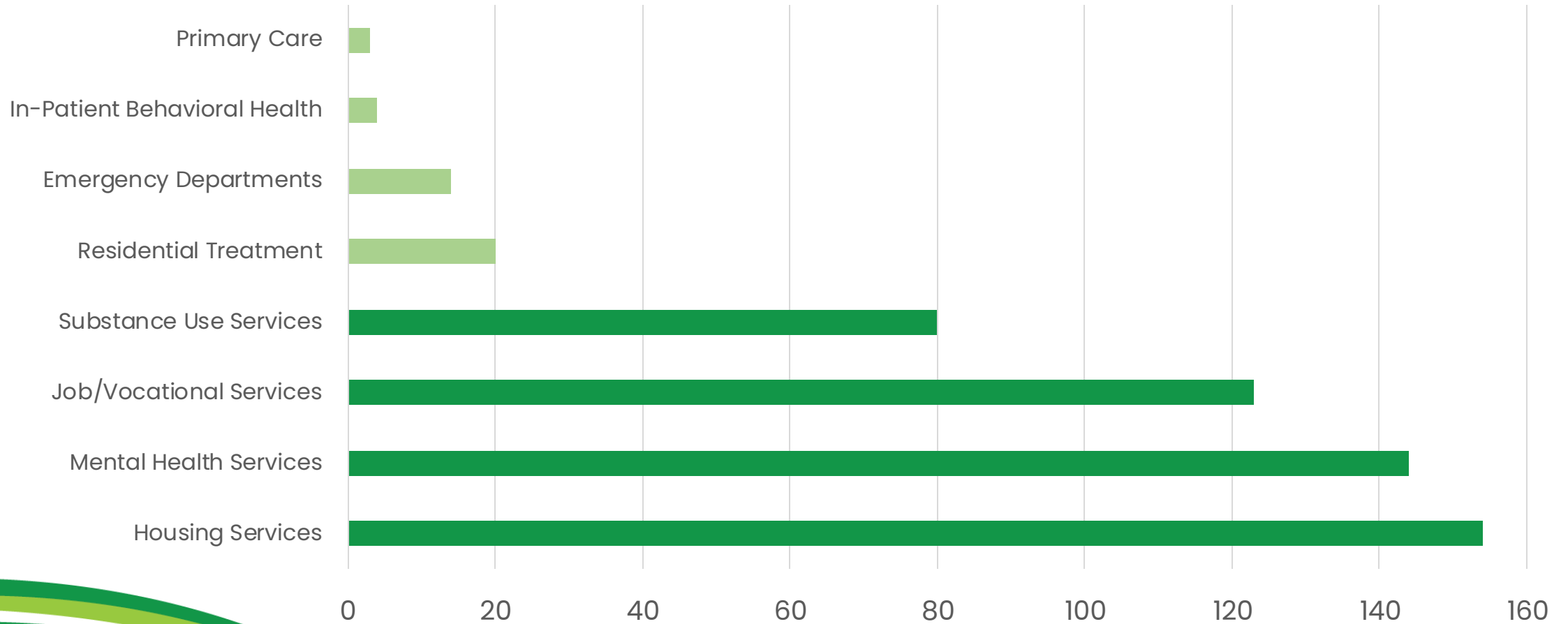
Incoming and Outgoing



Referral Sources - Incoming



Community Referrals - Outgoing



Outcomes

Satisfaction and Prevention



Client Satisfaction

Of the clients who took the client satisfaction survey...

- 96% would visit WIDCCC again if needed
- 96% feel their cultural needs were valued
- 96% were happy with the quality of service
- 93% feel confident in their wellness plan
- 93% feel their needs were addressed

Prevention – *Where would clients be instead?

Of the clients who took the client satisfaction survey..

- 45% would be in an in-patient behavioral health hospital
- 52% would be in jail
- 74% would be in the hospital
- **48% would be deceased**

*clients could choose more than one option

Cost Savings

Return on Investment



Diversion – Return on Investment

Diversion Source	# of Diversions	Cost Per Visit	Total Savings
Hospital	20	\$2,600	\$52,000
Jail	14	\$82/day (15 days average)	\$17,220
Law Enforcement	14	\$1,000	\$14,000
In-Patient BH Hospital	9	\$2,260 (15 days average)	\$305,100
Total Community Savings:			\$388,320

Additionally, 13 individuals reported they would be deceased (presumably from overdose or suicide) if not for WIDCCC. The average return on investment for preventing death by suicide or overdose is almost **\$1.4 million per person.**

Successes

Narrative from Pathways



“There were a great deal of successes in this quarter. The hiring of clinicians in this quarter has been a great success. Further, the addition of new partnerships have been extremely beneficial to our clients, particularly obtaining these partnerships in such a short period of time upon taking over the contract- inclusive of Terry Reilly, Moonlight Recovery, The Department of Labor Caldwell, and Idaho Legal Aid. Another success was obtaining a partnership with Chipotle and the College of Idaho who donated countless amount of food for the clients. Some of this food was utilized to take to the Nampa and Caldwell police department as a thank you for all they do in the community. Challenges were transportation early on in the quarter as public bus services were a challenge to navigate for the clients. The lack of a shelter in Caldwell is also a huge barrier for clients that are in need of a place to sleep and don't have any mental health...challenges.”

-Pathways of Idaho Quarter 1 Report



Questions?

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