



WIDCCC

FY24 Quarter 2 Report

Purpose

- Diversion from unnecessary:
 - involvement in the justice system
 - admission to emergency departments, hospitals, and in-patient behavioral health
- Prevent future crises via referrals to community-based services
- Promote wellbeing, resilience, and self-sufficiency

Services

- Crisis stabilization services for adults
- Stay up to 23 hours and 59 minutes in a single episode of care
- De-escalation, peer support, case management, safety planning, community-based referrals
- Food, water, shower, clean clothes, rest, personal care/hygiene products

Admissions

Client demographics



Census – Client Visits

- **Total:** 227
- **Unduplicated:** 126
- **Average length of stay:** 11.21 hours

Total # of client visits



Demographics



Homeless

171



Male

153



Female

73



Veterans

14

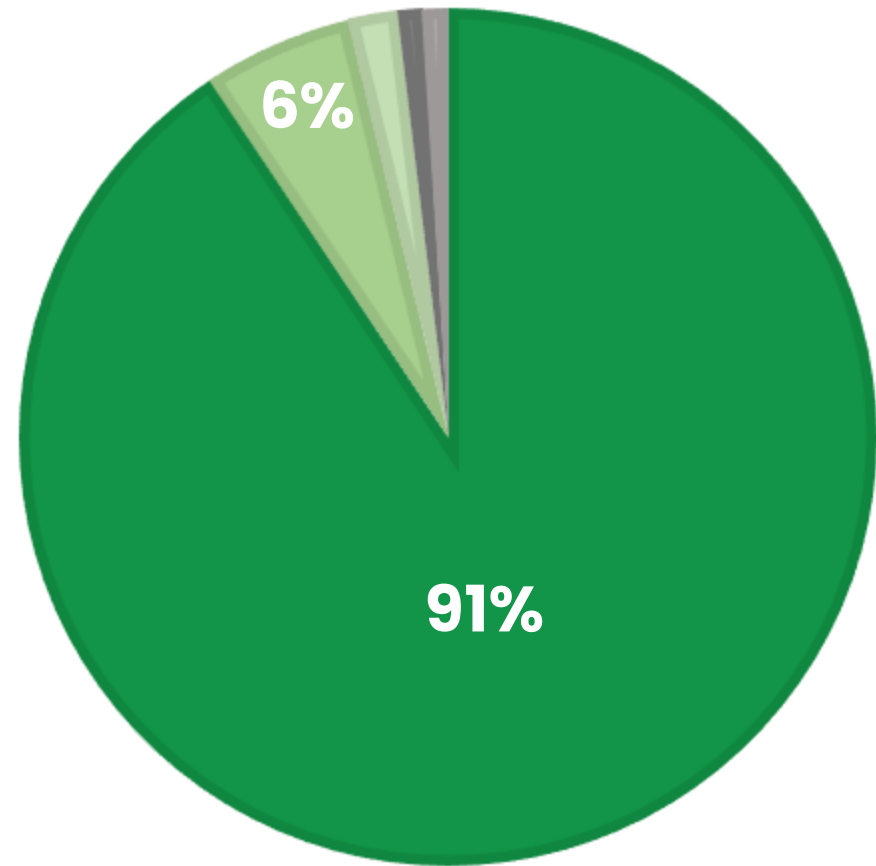


Average Age

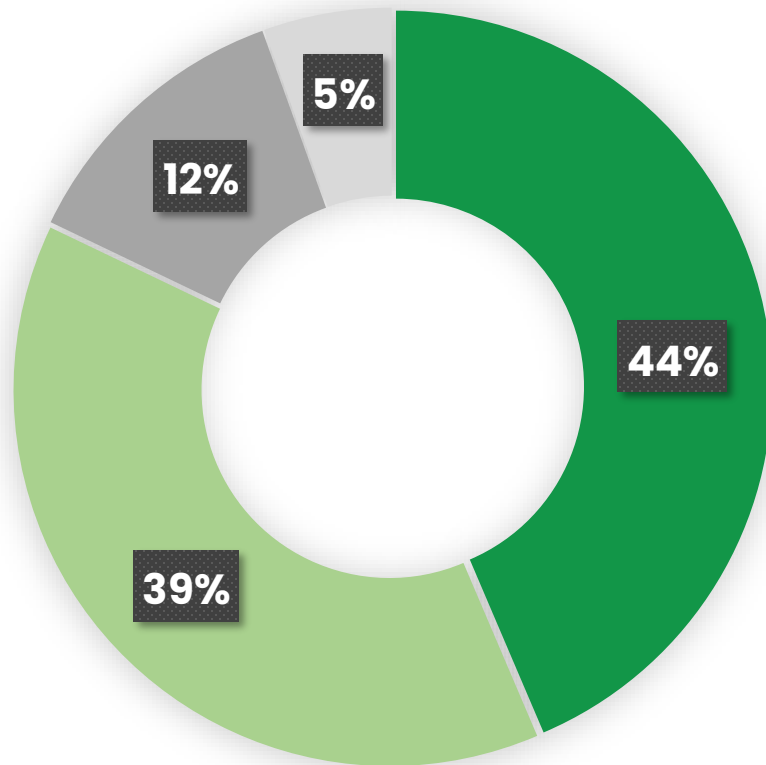
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Demographics

- Canyon County
- Other Counties (Outside Region 3)
- Out of State
- Owyhee County
- Payette County



Diagnoses and Presenting Concerns

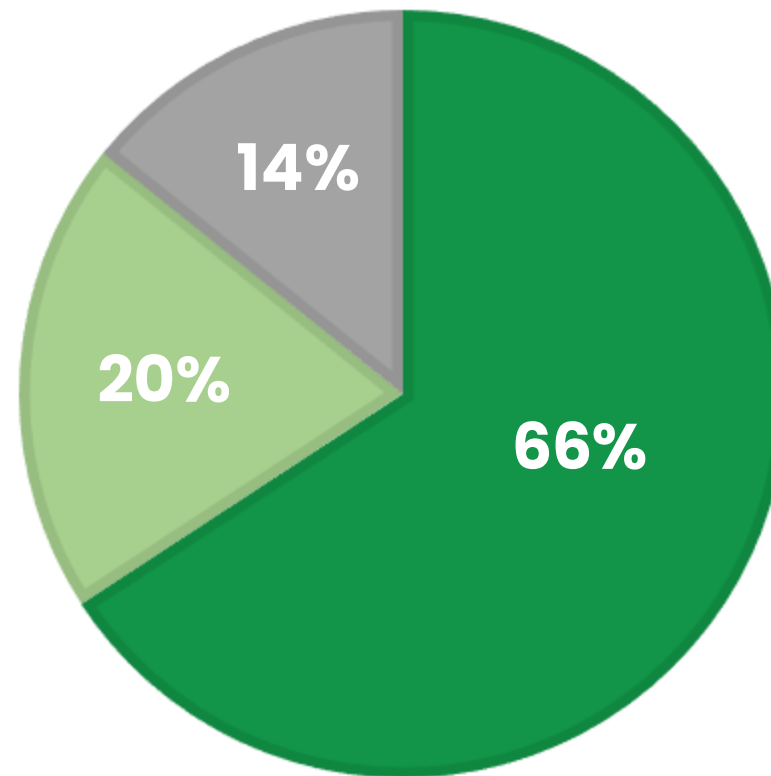


- Co-occurring Mental Health and Substance Use Concerns
- Mental Health Concerns Only
- No Mental Health and Substance Use Concerns
- Substance Use Concerns Only

Main presenting concerns: suicidal thoughts, substance use recovery, general behavioral health resources, and housing

Insurance Information

■ On Medicaid ■ Not Insured ■ Other Insurance

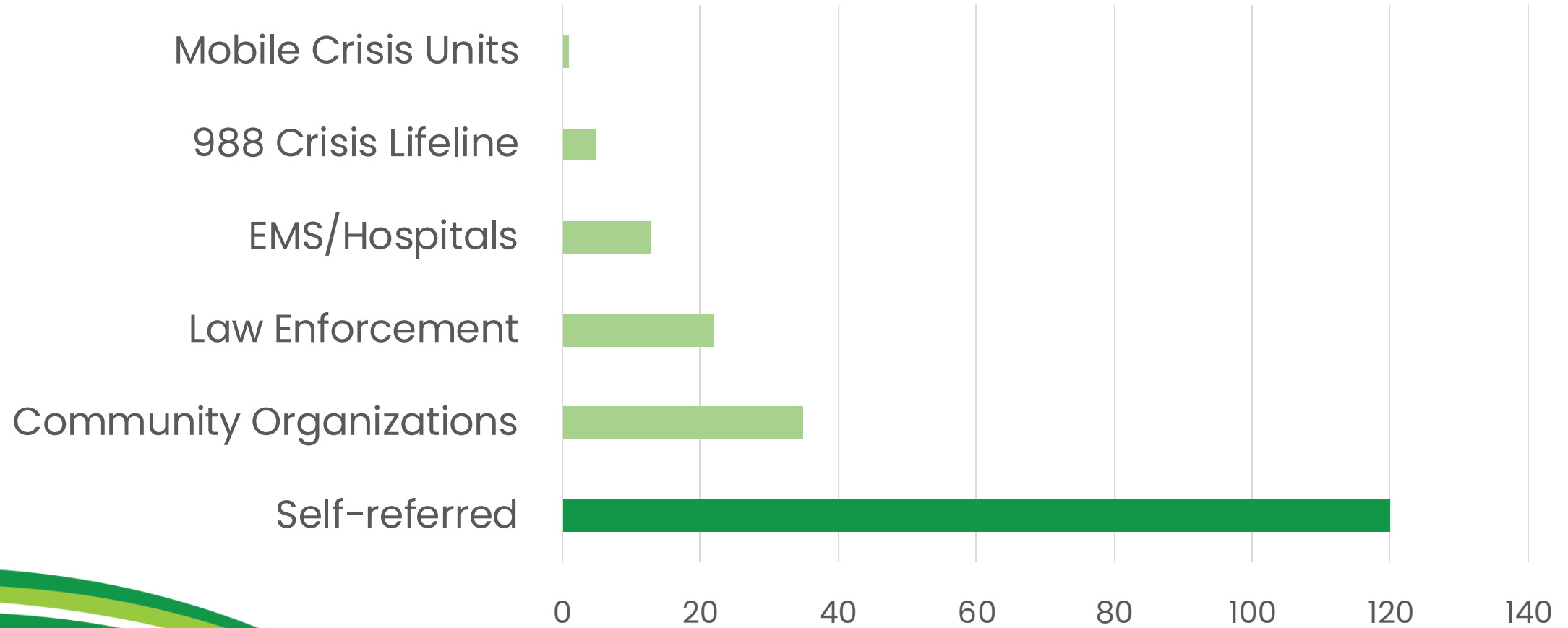


Referrals

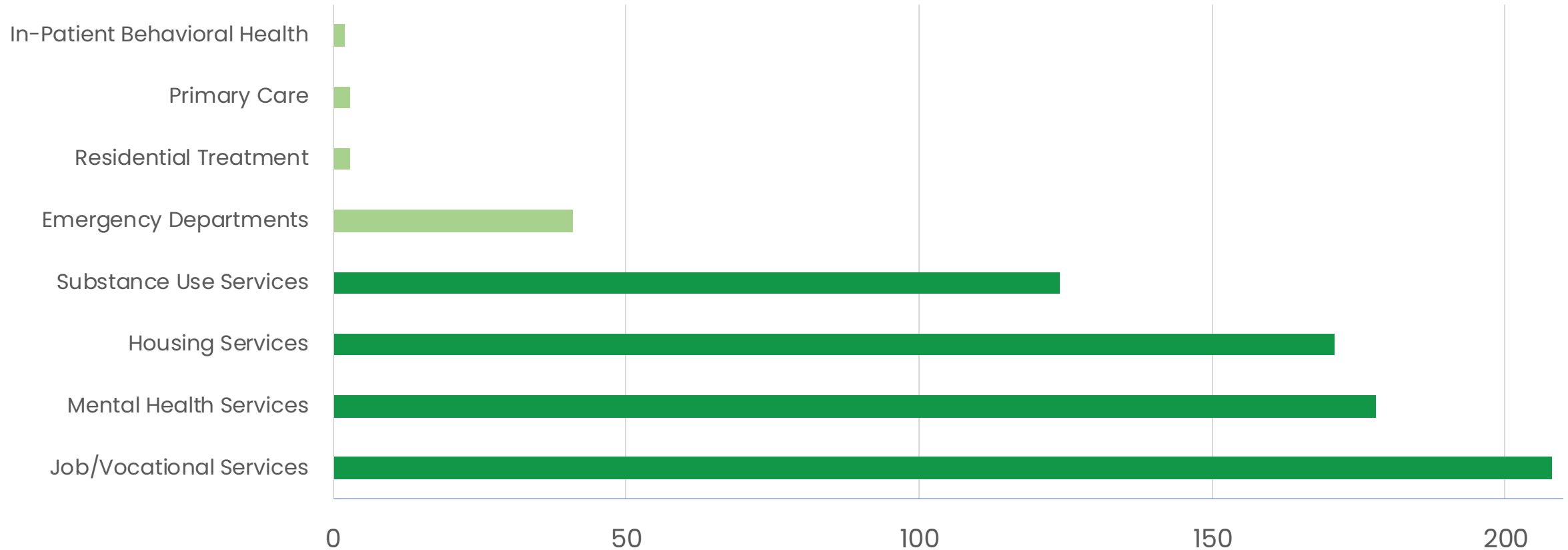
Incoming and Outgoing



Referral Sources - Incoming



Community Referrals - Outgoing



Outcomes

Satisfaction and Prevention



Client Satisfaction

Of clients who took the client satisfaction survey...

- 100% feel their cultural needs were valued
- 100% would visit WIDCCC again if needed
- 100% were happy with the quality of service
- 100% feel their needs were addressed
- 100% feel confident in their wellness plan

Prevention – *Where would clients be instead?

Of the clients who took the client satisfaction survey...

- 15% would be in an in-patient behavioral health hospital
- 54% would be in jail
- 96% would be in the hospital
- **15% would be deceased**

*clients could choose more than one option

Cost Savings

Return on Investment



Diversion – Return on Investment

Diversion Source	# of Diversions	~Cost Per Visit	Total Savings
Hospital	25	\$2,600	\$65,000
Jail	14	\$82/day (15 days average)	\$17,220
Law Enforcement	22	\$1,000	\$22,000
In-Patient BH Hospital	4	\$2,260 (15 days average)	\$135,600
Total Community Savings:			\$239,820

Additionally, four individuals reported they would be deceased (presumably from overdose or suicide) if not for WIDCCC. The average return on investment for preventing death by suicide or overdose is almost **\$1.4 million per person.**

Successes

Narrative from Pathways



“In quarter two, there were a number of successes to highlight. In October, the WIDCCC center hosted a trunk or treat for the children in the community within the parking lot. During this event, we also prepared over 100 grocery bags of food. We had a large turnout, whereby we were able to provide candy, groceries which were in high demand for the families that are struggling in the area, as well as brochures about our services. We also hosted a table at the 1st Christian Church vendor event where we supplied over 75 bags of groceries to homeless members of the Nampa community. In this quarter we have created a first responder snack and coffee bar in the lobby of the crisis center to offer continued support to our law enforcement and paramedic partners in the community. There have been a number of new successful partnerships with Cottonwood Creek, Access Behavioral Health, 988, and Ashton, Hazel Park, and Friendship Manor Senior Care Apartments. In the second quarter, we had a positive meeting with West Valley Hospital to work on barriers that were presenting throughout quarter one. While there are still minor challenges, [we] are working together in a much more collaborative manner.”

-Pathways of Idaho Quarter 2 Report



Questions?

Contact: Cas Adams

cas.adams@swdh.id.gov

