Minutes

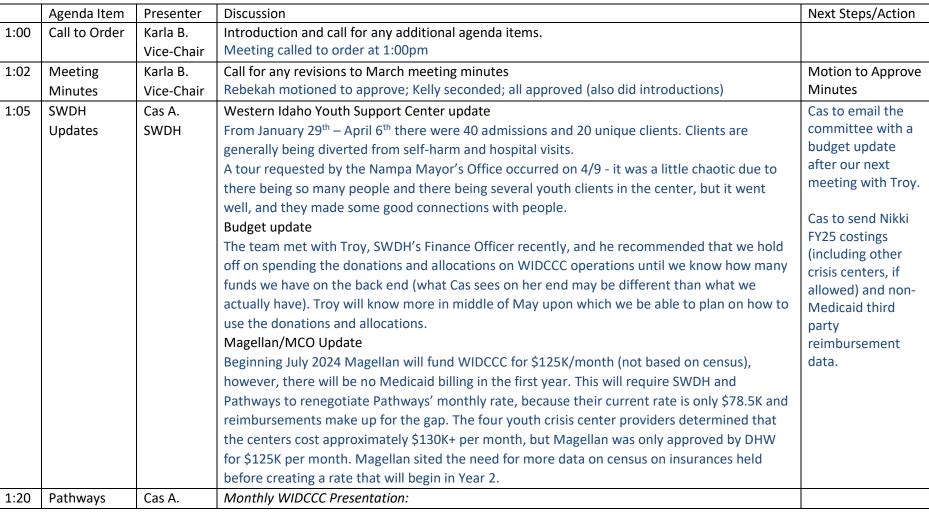
WIDCCC Advisory Committee Location:

Southwest District Health – 13307 Miami Lane, Caldwell, ID, 83607

Conference/Video Information: Optional

Join the Microsoft Teams Meeting at the following link: Click here to join the meeting

Date: April 10, 2024 Time: 1-2pm





Monthly	SWDH &	-Census, admissions, demographics, presenting concerns	
Presentation	Abigail H.	There were 106 total client visits in March and 50 unduplicated clients. This is the highest we	
	Pathways	have since Pathways took over since July! Average length of stay has gone up to 13.5 hours and	
		the average number of days for duplicated clients is about 5.5 days. 89 clients were homeless	
		or at risk for being homeless, 68 males, 36 females, 2 veterans, and an average age of 40. The	
		majority of clients either experienced co-occurring disorders or mental health only – a smaller	
		percentage was substance use only or none.	
		A variety of substances were identified as being used by clients, prominently including meth,	
		marijuana, alcohol, cocaine, and fentanyl, with a smaller amount identifying heroine, opioids,	
		kratom, spice, acid, Xanax, and nicotine.	
		Over 70% of clients had Medicaid with a small amount without insurance or a different type of	
		insurance.	
		Cas and Abigail site a variety of reasons why we might be seeing the uptick, including great	
		attention to admitting more clients and new partnerships. An incident occurred where a client	
		who was homeless, but suicidal was turned away by a staff member who came from the Boise	
		center. Luckily they received the help they needed, but it spurred a variety of individual and	
		group conversations with staff about the importance of giving every person the opportunity to	
		get services and come back, if needed.	
		The group discussed the follow-up process with clients. Cas and Abigail described how there	
		used to not be a process for follow-up, but one is being implemented and streamlined. Cas also	
		provided information about how WIDCCC plans to increase their star rating on Google, which	
		will include putting up a couple flyers in the building and implementing a process to ask	
		appropriate clients at discharge if they would leave a review.	
		Referrals came from Health and Welfare, Probation and Parole, EMS/Hospitals, Community-	
		Based Organizations, Law Enforcement, and Self-referrals (in the order smallest to greatest) -	
		law enforcement referrals went up! There was no information available for outbound referrals.	
		Client satisfaction data was unavailable, but diversions from substance use, hospital stays,	
		inpatient stays, sleeping in a car/outside, harm to self, and police involvement were identified.	
		Cas also noted that many clients would've called friends/family if they didn't go to the center.	
		No ROI data available for March.	
		-Success stories	
		The biggest success is the number of clients seen in March, but Abigail shared a success story	
		with a client who is making progress with their basic living needs and medication management.	
		-Challenges	
		With support from colleagues, Cas has been information gathering about what to do with the	
		harm reduction vending machine now that Idaho Harm Reduction Program is no longer	
		operating. She's trying to determine how it was funded, if SWDH will have oversight into how	

			can be used moving forward, and the cost associated with keeping it operationalDiscussion	
1:57	Wrap up	Karla B.	Next steps and any assignments	Next Meeting:
		Vice-Chair	Meeting adjourned at 1:48pm	May 8, 1-2pm

Present: SWDH – Nikki Z., Cas A., Vito K.; Pathways – Abigail H.; Members – Kelly A., Karla B., Rebekah K., T.J. O., Ariel F. (on behalf of Glenda)

Absent: Chriss W., Bethany F.