Minutes

WIDCCC Advisory Committee Location:

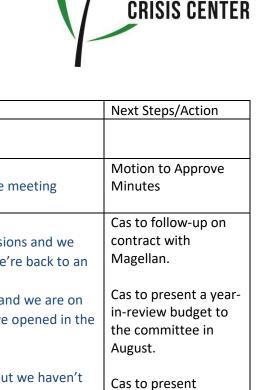
Southwest District Health – 13307 Miami Lane, Caldwell, ID, 83607

Conference/Video Information: Optional

Join the Microsoft Teams Meeting at the following link: Click here to join the meeting

Date: July 10, 2024

Time: 1-2pm



	Agenda Item	Presenter	Discussion	Next Steps/Action
1:00	Call to Order	Kelly A.	Introduction and call for any additional agenda items.	
		Chair	Meeting called to order at 1:02pm	
1:02	Meeting	Kelly A.	Call for any revisions to June meeting minutes	Motion to Approve
	Minutes	Chair	Rebekah motioned to approved and Madison seconded approval of June meeting	Minutes
			minutes	
1:05	SWDH	Cas A.	-WIYSC Update	Cas to follow-up on
	Updates	SWDH	Things at WIYSC have been going well. There was a week with no admissions and we	contract with
			were wondering if this is what the summer was going to look like, but we're back to an average of 4 admissions a week.	Magellan.
			The contract with the general contractor for the remodel is now signed and we are on	Cas to present a year-
			track for opening in the permanent location around a year from when we opened in the	in-review budget to
			temporary location.	the committee in
		-MCO/Magellan Update SWDH has signed the contract with Magellan for crisis center services, but we haven' received anything back from them with their signature. We will receive monthly payments from Magellan without invoicing them, which was determined by Troy to be an acceptable, albeit not preferred, method of being paid for our services. -WIDCCC Budget Update Expenditures for June aren't available yet, so a year in review of revenue and expenditures will have to wait until the August meeting.	-MCO/Magellan Update	August.
			Cas to present monthly budget updates to the committee on an ongoing basis.	
			Cas presented the budget projections for FY25 including revenue from the State and	
			Magellan and anticipated expenses, like personnel/benefits, indirects, allocated costs,	
1.20	Clausida	A la : :	rent, printing, in-state travel, etc.	Alaisail will fallaw
1:30	Clarvida	Abigail H.	Monthly WIDCCC Presentation:	Abigail will follow-up

Monthly	Clarvida	-Census, admissions, demographics, presenting concerns	on the items related
Presentation		The presentation began with a question from the chair on the name change from	to veterans outreach
		Pathways of Idaho to Clarvida. Clarvida means "clarity of life" and is a rebrand for the	
		company as a whole.	
		Abigail detailed the challenges associated with the new EHR they transitioned to (away	
		from WITS), as well as the BHL system they are required to use to track intakes and	
		discharges. There have been some growing pains, as expected. Magellan is being	
		patient with them as they learn the new systems and requirements.	
		Intakes in June grew a small bit from May to 78 total full episodes and more non- episodes than normal.	
		Non-episode increases may be for those who want to come in to cool off, but don't	
		want to go through the whole intake process for services. Additionally, there have med	
		staff challenges for those who are leaving early for firefighting season, as well as those	
		leaving for better pay or who can't manage the Idaho EMT requirements. When there	
		aren't adequate med staff, they can't take as many people as they would normally be	
		able to and/or they might have to pull some staff from one to center to other,	
		especially from the adult center to the youth.	
		Ryan at Clarvida is working with Magellan to see if there is anything that can be done to	
		alleviate the licensure requirements for the centers. SWDH offered to add a voice to	
		this discussion if needed.	
		The chair asked if this is an issue in other centers and the answer is yes.	
		There have been more female clients recently than usual, which most likely means they	
		are seeing more unique clients who haven't visited before and that their outreach with	
		local women's shelters are working. Abigail has been stopping by with food to support	
		them and get the word out about the centers.	
		The number of veterans served is still low, which doesn't seem relative to the number	
		of veterans in the community.	
		Cas asked if anyone has any connections to veteran serving orgs in the area. Abigail is	
		well connected to the VA and will continue to work with them. Nikki mentioned the	
		VFW posts and Veterans Hall, Kelly mentioned the Area 3 Senior Services and the	
		CHATs, Gabe said that Abigail could present to the social workers at St. Al's, and	
		Rebekah offered time for Abigail to present at the Canyon County CIT.	
		Another positive we're seeing is that we're slowly closing the gap between self-referrals	
		and referrals from organizations. The majority of referrals come from health systems	
		and law enforcement.	
		Referrals to in-patient care has gone up, which has shed some light on some issues with	
		the referrals to and from Lifeways in-patient. Referrals to other in-patient care like	

		Chair	Meeting concluded at 1:56pm	August 14, 1-2pm
1:55	Wrap up	Kelly A.	Next steps and any assignments	Next Meeting:
			-Discussion	
			would require touching the client.	
			in physical de-escalation, including holds, restraints, or any sort of de-escalation that	
			The chair asked if we do any sort of physical de-escalation. Crisis centers do not engage	
			training from the CoE, as needed.	
			need to step in or step away. Staff will soon be CPI trained. Rebekah offered additional	
			Staff are being reminded to take cues from the client and recognize when they either	
			staff can either be a help or hinderance to aggressive behavior.	
			temperature may be exasperating some mental health issues, and that crisis center	
			engaging them with additional de-escalation training. It's believed that the rise in	
			back to the basics and what they know with de-escalation, while simultaneously	
			To address the aggressive behavior the leadership team has encouraged staff to go	
			systems/BHL, which was discussed earlier.	
			Some challenges recently have included the vehicle being down for a week with a flat tire (now back up and running), aggressive behavior in the center, and the EHR	
			-Challenges	
			many more like it!	
			Abigail shared a few positive remarks from WIDCCC clients and indicated that there are	
			-Success stories	
			patient.	
			both the client and WIDCCC staff and that we close the loop on client referrals to in-	
			to go well. It is on Abigail's to-do list to ensure referrals to in-patient care is smooth for	
			Cottonwood and Intermountain, and other services like Moonlight Mountain continue	

In Attendance: Kelly A., Rebekah K., Madison B., & Gabe Carrillo (Proxy for Karla B.)

In Attendance: Cas A., Nikki Z. In Attendance: Abigail H.

Absent: Glenda G., Chriss W., T.J. O.