

Minutes – WIDCCC Advisory Committee



Time	Agenda Item	Presenter	Discussion	Next
1:00	Call to Order	Karla, Vice-Chair	Introduction and call for any additional agenda items.	Call items – information
1:02	Meeting Minutes	Karla, Vice-Chair	Call for any revisions to the June meeting minutes. Karla found an error in the June meeting minutes, which Cas will fix. Rebekah motioned to approve meeting minutes with the fix – Madison seconded – all approved	Motion to Approve Minutes ID 8307 Miami Lane, Caldwell,
1:05	SWDH Updates	Cas & Wendy, SWDH	<p>SWDH Standing Updates</p> <ul style="list-style-type: none"> Western Idaho Youth Support Center – Annual Reporting Western Idaho Youth Support Center had 237 admissions in FY25 with numbers really picking up toward the end of the fiscal year (one month had 41 admissions!). WIDCCC Funding and Budgets – Annual Reporting In FY25 WIDCCC had 1286 full-admissions, 157 non-episodes, and served 461 unique individuals. Average length of stay for clients was 12.7 hours. Our highest quarter was Q2 and lowest was Q3, but all quarters saw close to 300 or more visits. This aligns more closely with what we would expect to see at the center in terms of census. Predominantly clients came for mental health services with a much smaller percentage there for co-occurring services and SUD only services. By a large majority, housing and behavioral health resources were the most common presenting needs by WIDCCC clients. In FY25 WIDCCC saw over \$1.5M in cost savings, which is a positive return on investment with center operations and overhead costing just under \$1.45M - this is a step in the right direction! 	<p>Time permitting Cas will bring a more detailed annual update for WIYSC to our next meeting.</p> <p>ID 83607 Optional Virtual Microsoft Teams link – Click here to join the meeting</p>

			<p>Harm to self prevention is not included in cost savings calculations because it's unknown if the harm to self would result in death and the return on investment for death by suicide or overdose could skew WIDCCC's conservative approach to cost savings, but it is worth noting. In FY25 revenue matched exactly what was expected and expenditures were very close to what was expected – one payment to Clarvida did not go through in FY25, but if it had our expected expenditures and actual expenditures would be very close.</p> <p>Nikki has asked Cas to put together a spend-down plan for the crisis center's surplus, which Cas will present at next month's meeting.</p> <ul style="list-style-type: none"> • Rural Outreach Update Wendy has focused her more recent outreach on first responders in Owyhee and Payette County, but has also presented to first responders and healthcare providers in Washington and Gem County via multi-county presentations. By numbers, Canyon County remains the highest county reached, but is the lowest by percentage of the population, highlighting Wendy's continued dedication to reaching rural counties. Wendy is also trying to reach local BH providers and will reach out to committee members for possible connections to these types of providers in other counties. 		
1:35	Crisis Center Update	Abigail, Clarvida	<p>Monthly WIDCCC Presentation & Discussion From May to July our census has really picked up with 192 full episodes and 19 non-episodes in July. Many of these are repeat clients with complex ongoing needs who needed a safe space while waiting to get into other services. Demographics – mostly male clients, mostly self-referrals, mostly houseless. WIDCCC received 8 referrals from 988 and 15 law enforcement referrals, which is an improvement. In July there were 15 diversion from harm to self, 61 from hospitalizations/ER visits, 29 from drug/alcohol use, and 32 from 911/police interaction – these numbers continue to highlight the positive community savings to having them come to the center instead of into systems. There was a change in management structure, so Abigail is now the program</p>		

			<p>manager for crisis centers in both regions and Drew has stepped into the Training and Operations Manager position. Program supervisors are still in place and will be taking on more responsibility in the centers to develop and support their teams.</p> <p>Clarvida's Business and Development Manager is no longer with Clarvida, so Drew and Abigail will be taking on community events until they decide how to move forward with that position.</p> <p>Clarvida has implemented a new program to CPI (crisis prevention/intervention) train their case managers, lead by clinicians, that will improve their skills with clients, since it's difficult to find clinicians staffed 24/7.</p> <p>Interfaith is hoping expanding this Fall, so we hope that this provides more options for people experiencing housing issues</p> <p>Success story: a repeat clients who was on probation needed to get into a residential program, but there issues with their insurance. The crisis center helped this client through the insurance issue and also helped them get into the program to show sobriety before being able to get into residential. WIDCCC offered this client a substance-free space and it helped to build a stronger relationship with their mother by being that substance-free space for this client. They are now engaging with their IOP program and is on track to get into residential.</p> <p>Staff are tired with the increase in census and get discouraged when clients take steps forward, but then steps backward – reminder that the primary purpose of crisis centers are to give people a safe space to de-escalate and prevent them from involvement in systems and harmful behaviors and get them back safely into their homes and communities.</p> <p>The increase in census and the staff burnout is proof why they need more intentional and in-depth support on specific needs, which is exactly what the new leadership structure is intended to do.</p>		
1:58	Wrap up	Karla, Vice-Chair	Next steps and any assignments	Next Meeting:	September 10, 2025

Location:

Date:

Time:

August
13, 2025
1:00pm-

Present:

Absent:

2:00pm
Karla,
Vito,
Rebekah,
Wendy,
TJ,
Madison,
Cas,
Abigail,
Nikki,
and
Hannah
(Glenda's
proxy)
Glenda,
Briana,
Kelly